Distribution Date: May 22, 2013

HUD/FHA Offices Closed on Friday, May 24 / Training Opportunities

## **HUD OFFICES TO CLOSE NATIONWIDE ON FRIDAY, MAY 24**

The U.S. Department of Housing and Urban Development (HUD) is notifying the public today that it will close its offices nationwide on Friday, May 24th as a result of government-wide automatic spending cuts that took effect on March 1, 2013. HUD will resume normal operation on Tuesday, May 28th, following the Memorial Day federal holiday. We encourage those with business in HUD offices to plan accordingly.

On designated furlough days, employees are forbidden to engage in any agency-related activities and all HUD/FHA Offices will be closed. The HUD/FHA scheduled furlough days are:

- Friday, May 24
- Friday, June 14
- Friday, July 5
- Monday, July 22
- Friday, August 2
- Friday, August 16
- Friday, August 30

Please note that response times to your requests for information and processing may be delayed by up to two additional days during these time periods (this is in addition to the normal 2-3 day standard response time). HUD/FHA apologizes for the inconveniences that may be caused by the implementation of these furlough days and will work with our clients to minimize any negative impacts.

On designated furlough days, certain FHA services will still be available to our clients. Available services are outlined below:

- 1. **The FHA Resource Center.** The Resource Center will be open and available to assist clients with FHA-related calls (800-225-5342) and emails (answers@hud.gov) during its normal business hours of 8:00 AM to 8:00 PM Eastern. Please note that Resource Center staff will be unable to escalate policy clarification or case specific questions to HUD employees on furlough days. Clients will be required to call back on the next business day to seek escalation once HUD Offices have re-opened.
- 2. FHA National Servicing Center (NSC) Call Center. The NSC Call Center will be open and available to assist clients with FHA servicing related calls (877-622-8525) and emails during its normal business hours of 8:00 AM to 8:00 PM Eastern. Please note that NSC Call Center staff will be unable to escalate policy clarification or case specific questions to HUD employees on furlough days. Clients will be required to call back on the next business day to seek escalation once HUD Offices have reopened.
- 3. **HUD Internet Sites.** HUD's main web page (<a href="http://www.hud.gov">http://www.hud.gov</a>, FHA Connection (<a href="https://entp.hud.gov/clas/">https://entp.hud.gov/clas/</a>), and the HUD Home bidding site (<a href="http://www.hud.gov/hudhomes">https://entp.hud.gov/clas/</a>), and the HUD Home bidding site (<a href="https://www.hud.gov/hudhomes">https://entp.hud.gov/clas/</a>), and the HUD Home bidding site (<a href="https://www.hud.gov/hudhomes">https://www.hud.gov/hudhomes</a>) will be operational and available for normal use. Please note that any system support requests or system outages during furlough days will not be addressed until the next business day.
- 4. **Marketing and Management Contractors.** Bidding and maintenance contracts on HUD-owned properties will be available to accept and process bids as well as maintain HUD Homes. Please note that any requests for HUD clarification or support on these contracts will not be available until the next business day.

## **Training Opportunities**

Course Title: FHA Loss Mitigation Training – Chicago, IL ON-SITE COURSE

\*\*CORRECTED\*\* Date/Time: Tuesday, June 18 from 8:30 am to 1:00 pm (Eastern Time)

Location: Chicago Regional Office, Ralph Metcalfe Federal Building, 77 West Jackson Boulevard, Chicago, IL 60604-3507

Registration Link: http://www.hud.gov/emarc/index.cfm?fuseaction=emar.registerEvent&eventId=1720&update=N

**Description:** This is a chance for classroom training provided by HUD. The intended audience for this training is HUD Approved Counseling Agencies, Servicing Lenders and Nonprofits. We will discuss the new changes on the FHA Loss Mitigation waterfall and explain eligibility for each of the Loss Mitigation tools.

**Special Instructions:** Please bring a calculator to the class.

Title: FHA Hot Topics and Updates ON-SITE TRAINING

Date/Time: Tuesday, June 18 from 8:30 to 4:30 PM Central Time

Registration Link: http://www.hud.gov/emarc/index.cfm?fuseaction=emar.registerEvent&eventId=1738&update=N

Location: 400 State Avenue; Room 507; Kansas City, KS 66101-2406

**Description:** This FREE all day classroom training in Kansas City, KS will provide clarification to current Underwriting Hot Topics, Insuring/Eligibility Issues and Frequently Asked Questions (FAQs) in today's FHA lending environment. Topics covered will include: FHA Updates including most recent Mortgagee Letters, Maximum Mortgage Calculations, Refinance Transactions, FHA Real Estate Owned, Credit, Income and Asset Scenarios, as well as utilizing FHA Systems. There will also be time for open discussion between the audience and HUD staff.

**Special Instructions:** Class size is limited; first-come, first served. On the day of the class, check-in begins at 8:00 a.m. Class begins promptly at 8:30 a.m. Central Time. Registration is required.

Questions? E-mail us at denverhoc-pudtraining@hud.gov.

**Title:** The FHA Appraisal **ON-SITE TRAINING** 

Date/Time: Wednesday, June 19 from 8:30 to 4:30 PM Central Time

Registration Link: http://www.hud.gov/emarc/index.cfm?fuseaction=emar.registerEvent&eventId=1739&update=N

Location: 400 State Avenue; Room 507; Kansas City, KS 66101-2406

**Description:** This FREE one-day class discusses FHA appraisal requirements including FHA Appraisal Protocol, updates to FHA appraisal policy, as well as equips attendees with the knowledge to determine property eligibility. This course provides a refresher to seasoned FHA appraisers, as well as provides valuable information to appraisers new to the FHA roster.

**Special Instructions:** Class size is limited; first-come, first served. On the day of the class, check-in begins at 8:00 a.m. Class begins promptly at 8:30 a.m. Central Time. Registration is required.

Questions? E-mail us at <a href="mailto:denverhoc-pudtraining@hud.gov">denverhoc-pudtraining@hud.gov</a>.

Title: FHA Lender Training in San Juan, PR ON-SITE TRAINING

Date/Time: Tuesday, June 18 from 8:30am to 4:00pm

Registration Link: <a href="http://www.hud.gov/emarc/index.cfm?fuseaction=emar.registerEvent&eventld=1734&update=N">http://www.hud.gov/emarc/index.cfm?fuseaction=emar.registerEvent&eventld=1734&update=N</a>

Location: 235 Federico Costa Street; Suite 300; San Juan, PR 00918

**Description:** This is a chance for classroom training provided by HUD. The intended audience for this training is mortgage loan professionals including Underwriters, Processors, and Loan Officers new to FHA or who wish to refresh their knowledge of credit qualifying guidelines. Topics will include basic CIA (credit, income and asset) documentation and calculations. We'll also share some general dos and don'ts when it comes to qualifying your borrower.

**Special Instructions:** You must complete the HUD Registration form to attend the training. Register early, seating is limited. Training is free and lunch is on your own. Please arrive early, since you will be entering a federal building and will need to go through security. If you have any questions please email Olga.M.Lopez@hud.gov.

Title: FHA Appraiser Training in San Juan, PR ON-SITE TRAINING

Date/Time: Wednesday, June 19 from 8:30am to 5:00pm

Registration Link: <a href="http://www.hud.gov/emarc/index.cfm?fuseaction=emar.registerEvent&eventld=1731&update=N">http://www.hud.gov/emarc/index.cfm?fuseaction=emar.registerEvent&eventld=1731&update=N</a>

Location: 235 Federico Costa Street; Suite 300; San Juan, PR 00918

**Description:** This is a chance for classroom training provided by HUD. The intended audience for this training is Appraisers and Underwriters. The training includes coverage of recent Mortgagee Letters, valuation policies, appraising HUD REO properties, 203k, Minimum Property Requirements (MPR), and defining required repairs vs. cosmetic deficiencies.

**Special Instructions:** You must complete the HUD Registration form to attend the training. Register early, seating is limited. Training is free and lunch is on your own. Please arrive early, since you will be entering a federal building and will need to go through security. If you have any questions please email Olga.M.Lopez@hud.gov.

**ON-SITE TRAINING** Title: FHA Condominium Processing Training in San Juan, PR

Date/Time: Thursday, June 20 from 8:30am to 1:00pm

Registration Link: <a href="http://www.hud.gov/emarc/index.cfm?fuseaction=emar.registerEvent&eventld=1729&update=N">http://www.hud.gov/emarc/index.cfm?fuseaction=emar.registerEvent&eventld=1729&update=N</a>

Location: 235 Federico Costa Street; Suite 300; San Juan, PR 00918

Description: This is a chance for classroom training provided by HUD. The intended audience for this training is mortgage loan professionals including Underwriters, Processors, and Loan Officers new to FHA or who wish to enhance their understanding of the condominium processing guidelines for FHA insurance. Topics will include discussing Mortgagee Letter 2012-18 in relation to condominium submittals for approvals, re-certifications, phase additions, and lender certification requirements.

Special Instructions: You must complete the HUD Registration form to attend the training. Register early, seating is limited. Training is free and lunch is on your own. Please arrive early, since you will be entering a federal building and will need to go through security. If you have any questions please email Olga.M.Lopez@hud.gov.

ADDITIONAL FHA EVENTS AND TRAINING OPPORTUNITIES CAN BE FOUND AT: <a href="http://bit.ly/FHAevents">http://bit.ly/FHAevents</a>